

# Jefferson Public Water Authority

<https://jeffersonwaterpwa.epayub.com>

P.O. Box 1  
111 Wishbone Farm Dr.  
Jefferson, AR 72079  
Office: (501) 397-2709

## HOMEOWNER'S USERS AGREEMENT

Owner: \_\_\_\_\_

First Name	Middle Initial	Last Name
_____		
Social Security Number	Driver's License Number	Date of Birth
_____		
Owner's Employer	Owner's Phone Number	Owner's Work Number
_____		

Co-Owner: \_\_\_\_\_

First Name	Middle Initial	Last Name
_____		
Social Security Number	Driver's License Number	Date of Birth
_____		
Co-Owner's Employer	Co-Owner's Phone Number	Co-Owner's Work Number
_____		

This agreement between the Jefferson, Samples and Dexter Water Users Association, Inc. water system, a nonprofit organization, organized and existing under and by virtue of the laws of the State of Arkansas, herein-after called the Association, a husband, wife or partners a member of the Association, herein-after called the Member. WHEREAS, the Member desires to purchase farmstead and domestic water from the Association and to enter into a water users agreement as required by the By-Laws of the Association. THEREFORE, in consideration of the mutual covenants, promises and agreements herein contained, it is understood and agreed:

The Association shall furnish, subject to the limitations herein-after provided for, such quantity of water for domestic and farmstead purposes as the member may desire in connection with his/her occupancy of the following described property:

Service Address: \_\_\_\_\_

Owner's Mailing Address: \_\_\_\_\_

City/State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Email Address: \_\_\_\_\_

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## LIST THE LAST WATER UTILITY COMPANY & LAST RESIDENCE ADDRESSES:

Name of Water Company: \_\_\_\_\_

City/State/Zip Code: \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip Code: \_\_\_\_\_

## BILLING INFORMATION:

All member accounts on Jefferson, Samples and Dexter Water Association are on a (30) day billing cycle. The full amount of the bill is due upon receipt of the bill. The due date on all bills from JSDWUA is the 16<sup>th</sup> of each month. The account is considered delinquent on the 17<sup>th</sup> of each month incurring a 10% penalty of the total bill applied to their account. If payment is not received by the second billings cycle (60 days) additional fees may be incurred. Service is subject to immediate disconnect for nonpayment. Accounts that are disconnected for nonpayment will incur a \$75.00 reconnection fee applied to their account before service is restored. The account holder must **pay the bill in full**, including applied late fees and reconnection fees prior to reconnection.

Fees subject to change without notice.

**This payment can only be made in CASH, by MONEY ORDER or DEBIT CARD in person**

## RECONNECTIONS:

**Monday-Friday 8:00 am – 2:00 pm (Holidays Excluded)**

If there is no one available to return your service on the same day as payment is received, service will be restored on the next business day.

## PAYMENT LOCATIONS:

Jefferson Public Water Authority Office/ Night Drop Box  
General Mail through the United States Postal Service  
24/7 Online Debit/Credit Card Payments  
Pay by Phone Debit/Credit Card

## SERVICE CONNECTION:

Each member shall be entitled to have delivered to him/her through his/her service lines, only such water as may be necessary to supply the needs of each member, including his/her family, business, etc. Each residence/business must be **separately metered**.

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## **BAD-CHECK SERVICE CHARGE:**

In the event a check is dishonored and returned unpaid for any reason to Jefferson PWA, the Party agrees to pay a returned check charge of \$30.00 AND accept whatever consequences there might be in making a late payment. If for any reason a check is returned or dishonored, payment accepted will on be made with **CASH, MONEY ORDER** or **their DEBIT CARD** in person to rectify the account.

## **COLLECTION DISCLOSURE:**

If the account goes over sixty (60) days and is turned over to a collection agency for collection, there will be an additional forty percent (40%) charge to the account to cover collection fees.

## **FULL DISCLOSURE:**

Signing this Contract hereby state that all questions about this Agreement have been answered and all parties fully understand all the provisions of the agreement and the obligations and responsibilities of each party, as spelled out herein. They further state that they agree to fulfill their obligations in every respect or suffer the full legal and financial consequences of their actions or lack of action in violation of this agreement. Any falsification of information may result in automatic termination of water service. Failure to disclose all adult occupants and completion of information may result in termination of service.

## **FINAL/CLOSED ACCOUNT AND RETURN OF SECURITY DEPOSIT:**

After an account has been closed by either customer request or policy of the Utility, all funds, including security deposit, refunds, over payment and overcharge credits will be used against amounts owed to the Utility on the closed account first. Remaining funds will then be used against any amounts owed to the Utility on any other accounts the customer may have with the Utility.

After accounts have been cleared and closed, a check for the remaining money will be issued to the customer for any net credit or collection procedures utilized by the Utility will be instituted for any net debit balance (this may include submission to a third party and credit bureaus).

Membership/service can **only be transferred** if the funds are less than \$5.00 positive or negative, at which time, the customer and the Utility will waive the right to issue refunds and/or pursue collection activity.

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## SIGNATURE DOCUMENT

_____ Owner's Signature	_____ Date
_____ Co-Owner's Signature	_____ Date
_____ Jefferson PWA Representative	_____ Date

**Attention:** Installation of meters will be installed within ten (10) working days provided all parts are in stock and not on backorder.